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Client Profile - Plaza Linen Service, Laundromat and Dry Cleaners

Company Overview

Plaza Linen Service, Laundromat and Dry Cleaners have been serving the Capital Region and its surrounding areas since 1987. Apart from laundry and dry cleaning services, they also provide linen service to hotels, restaurants, and a variety of hospitality businesses. They have 48 employees with additional part-time staff, and they hire more employees for the busier summer season.

Company Goals - Issues Needing Resolution

Plaza Linen Service, Laundromat and Dry Cleaners had been using manual time cards for many years. Employees were punching in and out with a clock, and with employees working various schedules, it left room for error. Occasionally clock punches were not accurately recorded, and a lot of time was spent trying to manually calculate employee hours.

GTM's Solution

Plaza Linen Service, Laundromat and Dry Cleaners needed an automated timekeeping system to accurately calculate employee hours. GTM's TimeWorks solution saves them time and money, and integrates directly with their payroll for seamless efficiency.

What They Have To Say

Suzanne DiCerbo, Administrator of Office Operations, says, "The timekeeping system has been extremely beneficial to the company and myself. Now I am able to focus on other aspects of the business and less time monitoring payroll. Manually adding up time cards was not an efficient way for me to utilize my time. We are also saving money because hours aren't approximated - we are paying our employees for the actual hours they work."

"Sarah, the Business Account Manager at GTM Payroll, is pleasant, helpful, and responds to my questions within a timely manner. She was always willing to go the extra step and assist me when I was learning the new timekeeping system."

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