



Our NEW isolved release goes live:

August 22, 2025

Release v11.12 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- **Benefits/HR:** Non-Binary Gender Client-Level Configurability
- **Platform:** Global Header in Identity
- **Adaptive Employee Experience:** Direct Deposit Multi-Factor Authentication Update

Benefits/HR

Non-Binary Gender Client-Level Configurability

This feature introduces client-level configurability for the inclusion of non-binary gender options in EEO-1 reporting on a client-by-client basis to maintain compliance with varying federal, state, and contractual requirements regarding gender identity data collection and reporting.

By making the non-binary gender field optional and configurable, clients can:

- Enable non-binary reporting to align with inclusive practices and jurisdictions that require it.
- Disable non-binary reporting to remain compliant in regions or contracts where only binary gender reporting is permitted or required.

The screens affected by the non-binary update are as follows:

In Core (released 8/8)	In AEE (released 8/11)	Additional Screens (8/22 and 8/25)
<ul style="list-style-type: none">• Quick Hire• Quick Hire - Time Only• Client New Hire Wizard• EEO Self Identification screen in Onboarding/Reboarding wizard for EEs• EEO Self Identification screen non-onboarding• Pending Employee Import• Employee Import / Employee - Time Only Import (these use the same Employee import type on the Data Import screen)• Employee General screen• Contacts Import• Dependents screen• Beneficiaries screen• Dependents & Beneficiaries page in Benefit Enrollment• REST API*	<ul style="list-style-type: none">• Personal > Federal Reporting > EEO• EEO Self Identification screen in Onboarding/Reboarding wizard for EE• Dependents & Beneficiaries page in Benefit Enrollment• Personal > Personal Info > Contacts > Manage Contacts (Add New and Edit) screen• Life Event Wizard (has its own contact form)	<ul style="list-style-type: none">• Contact form in Life Event Wizard for both AEE and Core• EEO Self Identification screen in AEE Onboarding• Employee Contacts screen in Core• EEO Self Identification document that is created when completing the EEO Self Identification

<ul style="list-style-type: none"> Workflow 		
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Note: the non-binary field will only be removed moving forward and will not affect historical data for anyone.

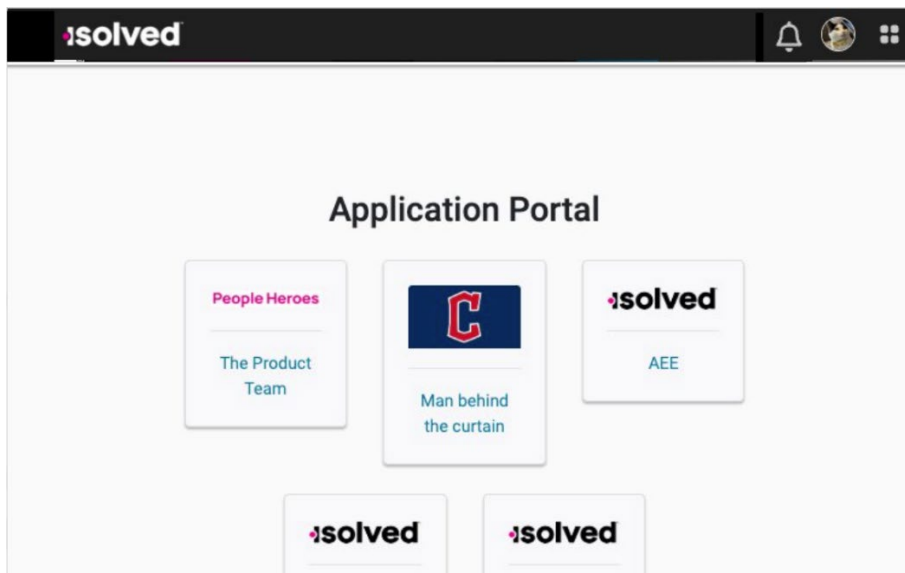
Please contact Support if you would like to enable this feature.

Platform

Global Header in Application Portal

We're bringing the Global Header into the Application Portal to streamline navigation and create a cohesive experience across all products. Key Updates include:

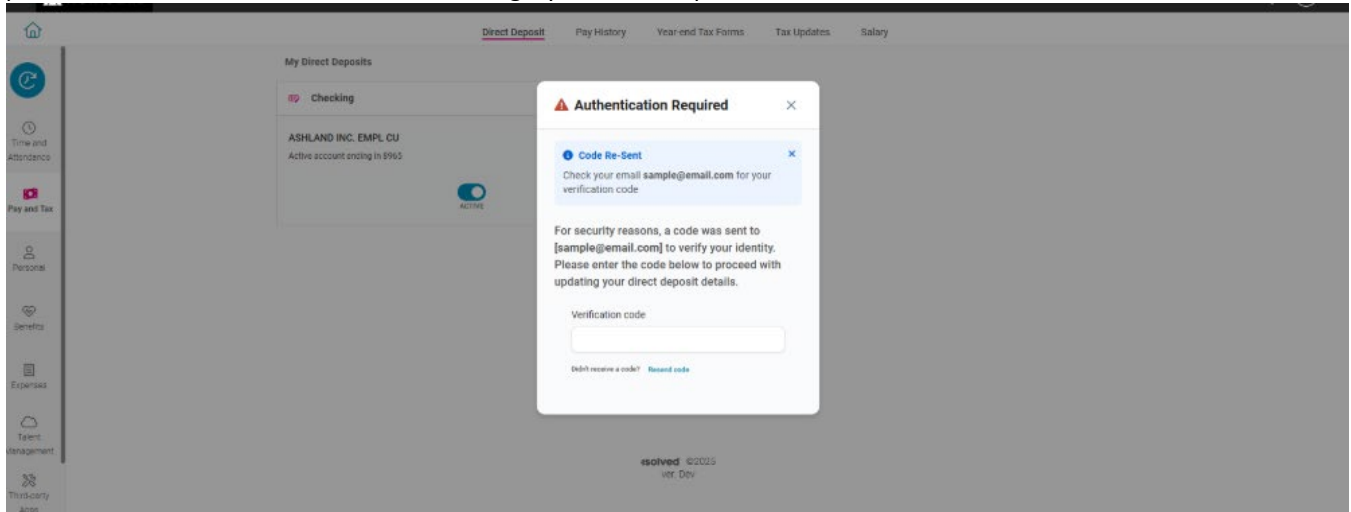
- **Consistent Navigation:** The global header aligns Identity with other products, making it easier to move between tools.
- **App Launcher Integration:** Applications from the App Portal will now be housed in the global app launcher.
- **Tenant-Based Exceptions:** Tenant-specific apps like Administration and Employee Workspace will remain accessible through the Identity Application Portal.



Adaptive Employee Experience

Direct Deposit Multi-Factor Authentication Update

As part of our ongoing commitment to security and data protection, we have implemented enhanced multi-factor authentication (MFA) controls for Direct Deposit Create, and Update operations within the Adaptive product. This update strengthens application security, safeguards sensitive financial information, and reinforces customer trust in our platform. Key Benefits: Improved protection against unauthorized access to financial data Enhanced compliance with security best practices Increased user confidence in the integrity of Direct Deposit workflows.



Sneak Peek

These are some exciting features we're working on for upcoming releases. Please check the upcoming newsletter for more details!

Adaptive Employee Experience

Time Off Widget

We're introducing a new Time Off Widget to Employee Workspace, giving employees immediate visibility into their available time off. With a clean, readable layout and a convenient "Request Time Off", this update is designed to streamline the submission process and improve overall user experience. This enhancement is currently planned for release this quarter—stay tuned for more details!

