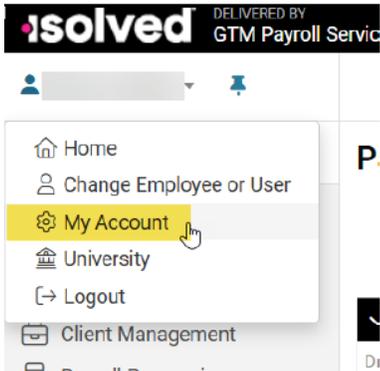


Adding isolved to the Microsoft Authenticator App

1. In isolved, in the upper left-hand corner, click the drop-down next to your name and select **My Account**.



2. You will be prompted to log into isolved again. Then, at the bottom of the screen, locate **Authenticator App** and click on **Change**.

Click to manage your profile photo.

Account Info

Email/Username
[Redacted]

Name

Mobile Phone

Security

Password

Security Question

Passwordless Login Enabled

Authenticator App Enabled

3. Click on **Reset Authenticator**.

Click to manage your profile photo.

Account Info

Email/Username
[Redacted]

Name

Mobile Phone

Security

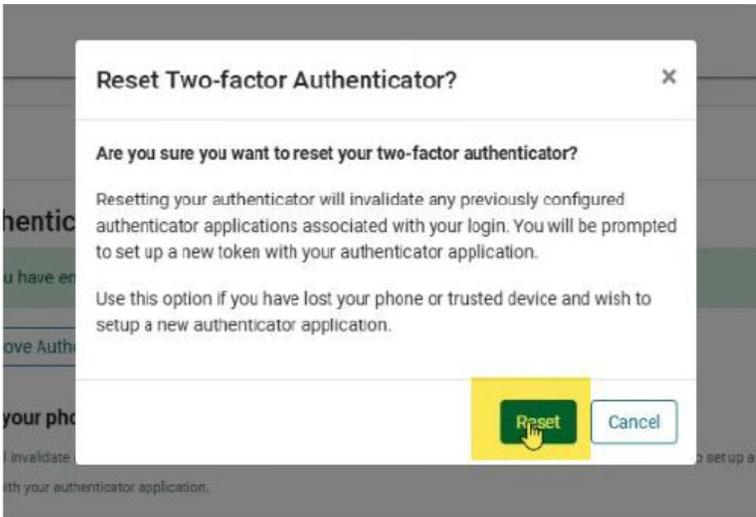
Password

Security Question

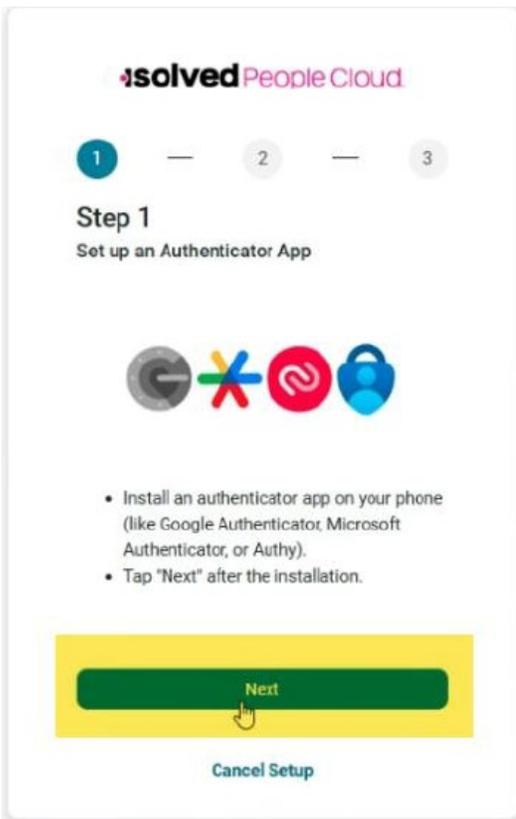
Passwordless Login Enabled

Authenticator App Enabled

4. Confirm that you want to Reset Two-Factor Authenticator by clicking on **Reset**.



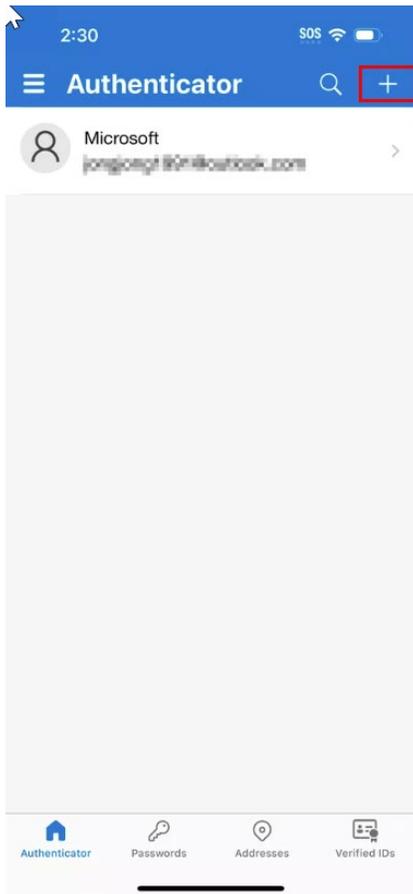
5. Set up an Authenticator App by clicking **Next**.



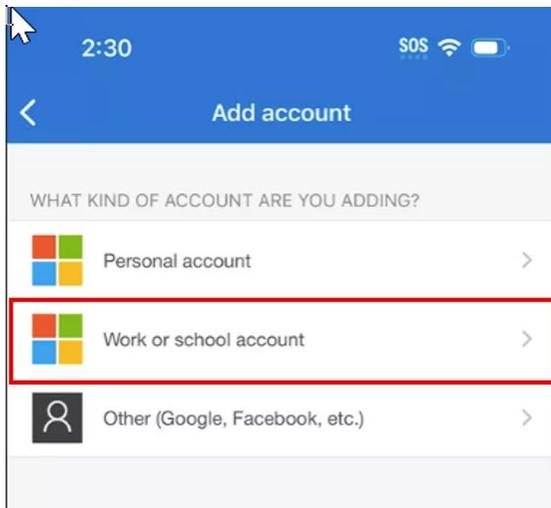
6. Use the QR code displayed to add it to your Microsoft Authenticator app.



7. In the Microsoft Authenticator app, in the upper right-hand corner, click **+**.



8. Choose the option that says **Work or school account**.



9. Select the option that reads **Scan a QR code**. Scan the QR code from step 6.

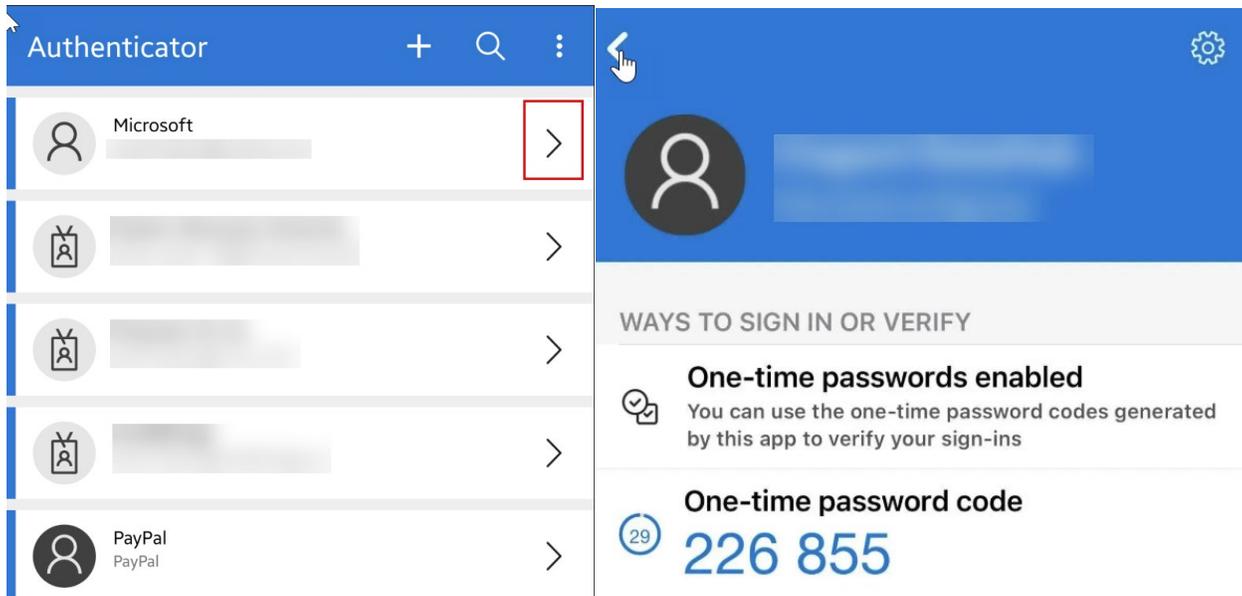
Add work or school account

 Scan a QR code

 Sign in

CANCEL

10. Once the QR code has been scanned, a new account is created, and you will need to click the arrow to the left of the account to access your one-time code.



11. In isolated, enter the code that was generated in the Microsoft Authenticator app and click **Submit**.



Step 3

Enter code from your authenticator app



- Type in the verification code shown in your app to complete the setup.

Back

Submit

[Cancel Setup](#)