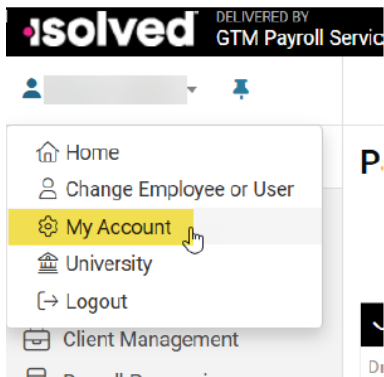


Adding isolated to the DUO App

1. In isolated, in the upper left-hand corner, click the drop-down next to your name and select **My Account**.



2. You will be prompted to log into isolated again. Then, at the bottom of the screen, locate Authenticator App and click on **Change**.

Click to manage your profile photo.

Account Info

Email/Username
[Redacted]

Name [Redacted] [Change](#)

Mobile Phone [Redacted] [Change](#)

Security

Password [Redacted] [Change](#)

Security Question [Redacted] [Change](#)

Passwordless Login Enabled [Change](#)

Authenticator App Enabled [Change](#)

3. Click on **Reset Authenticator**.

Click to manage your profile photo.

Account Info

Email/Username
[Redacted]

Name [Redacted] [Change](#)

Mobile Phone [Redacted] [Change](#)

Security

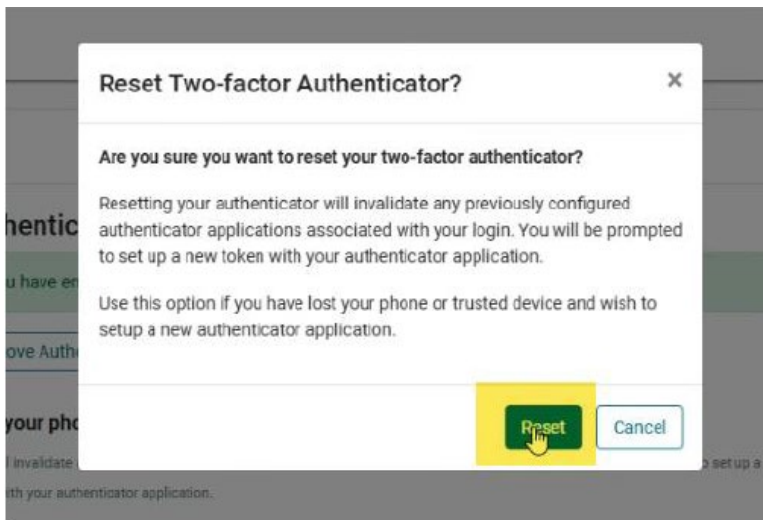
Password [Redacted] [Change](#)

Security Question [Redacted] [Change](#)

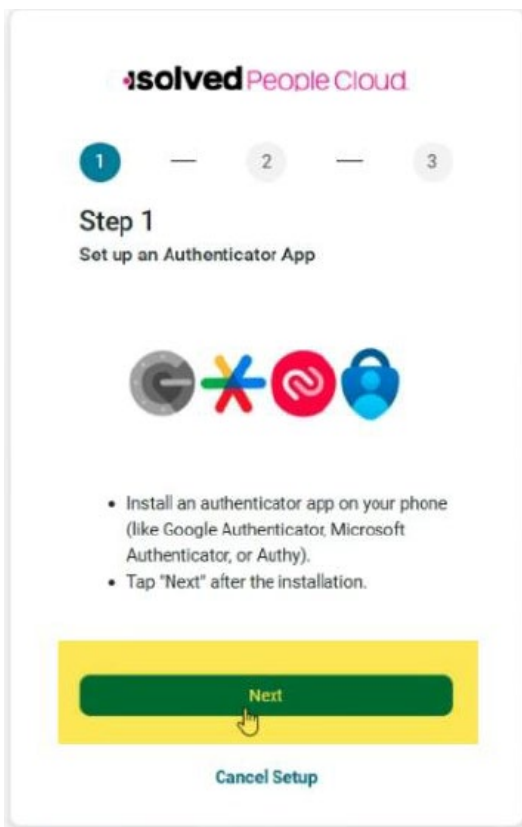
Passwordless Login Enabled [Change](#)

Authenticator App Enabled [Change](#)

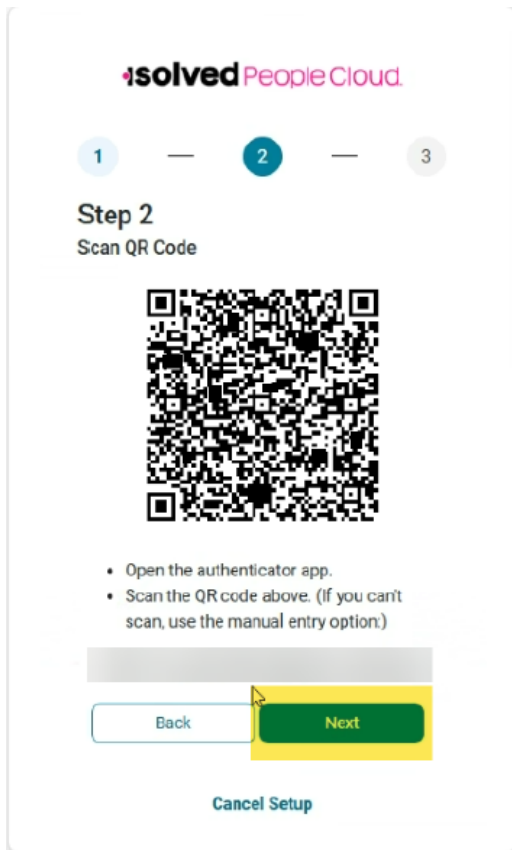
4. Confirm that you want to Reset Two-Factor Authenticator by clicking on **Reset**.



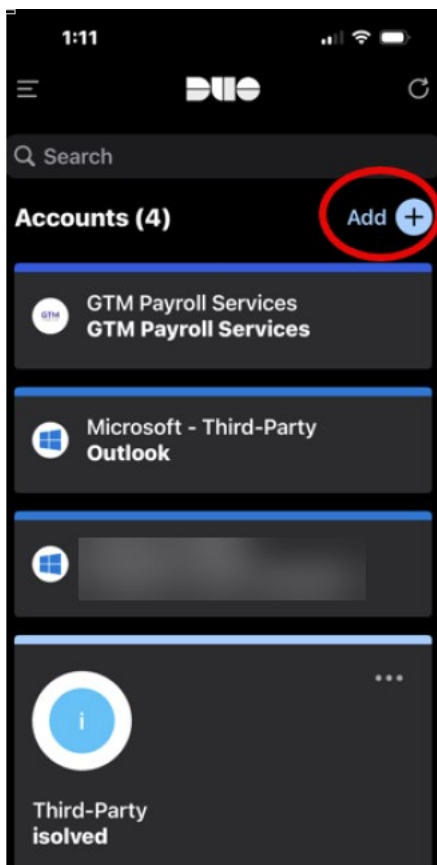
5. Set up an Authenticator App by clicking **Next**.



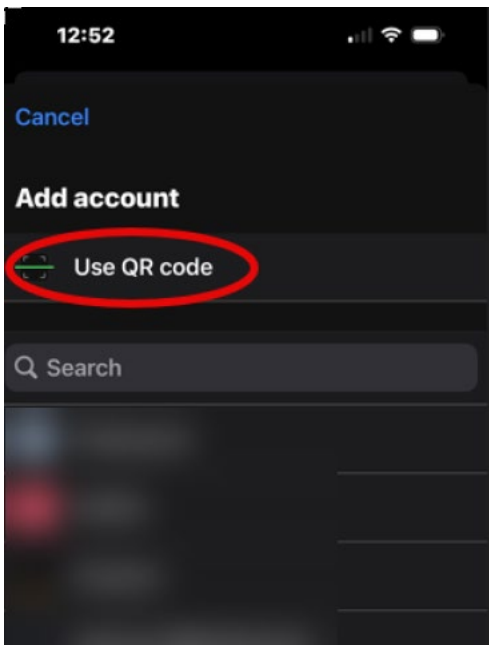
6. Use the QR code displayed to add isolved to your DUO app.



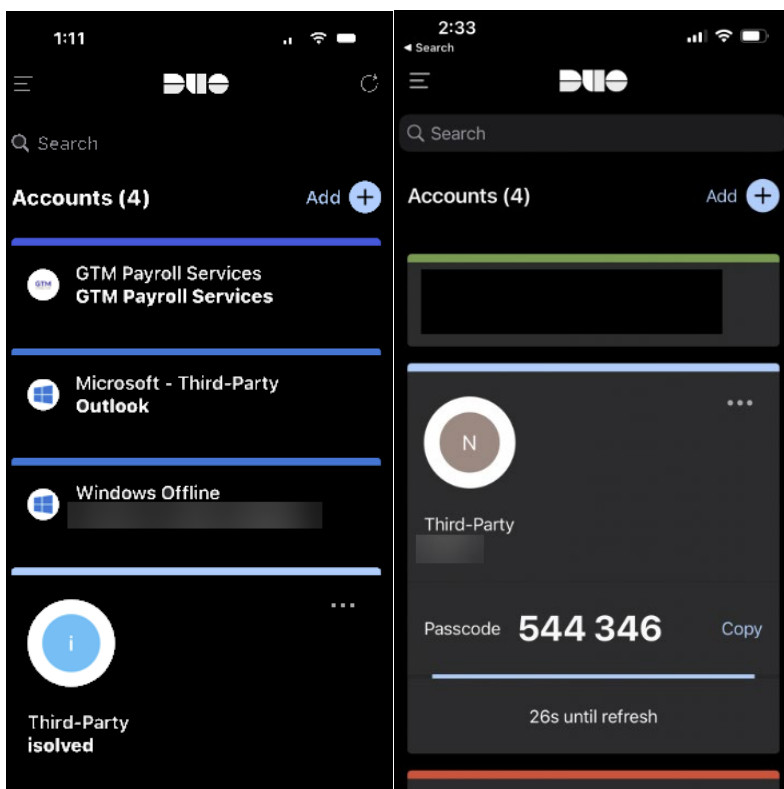
7. In the DUO app, in the upper right-hand corner, click **Add +**.



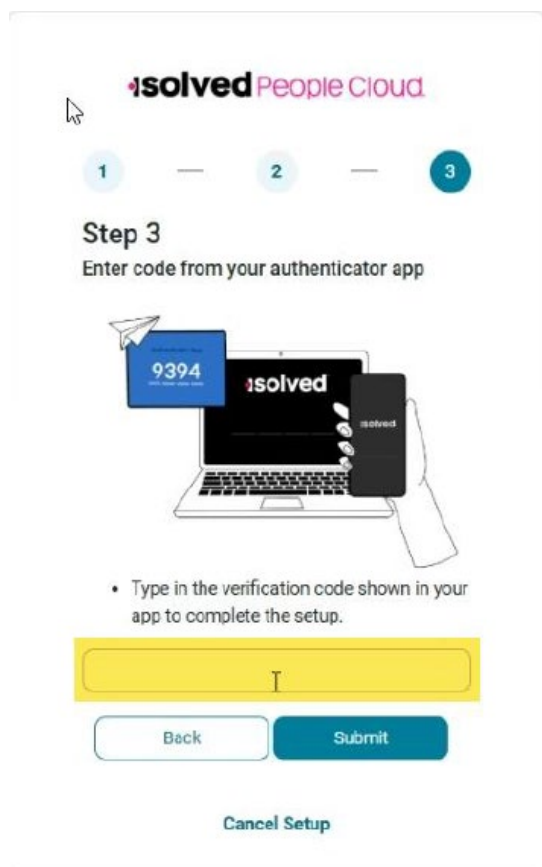
8. Select the option labeled **Use QR Code to add an account**. Scan the QR code from step 6.



9. Once the QR code has been scanned, a new account is created. You will need to select the account created to access your one-time code.



10. In isolved, enter the code that was generated in the DUO app and click **Submit**.



The screenshot shows the 'isolved People Cloud' interface for Step 3 of a setup process. At the top, there are three numbered steps: 1, 2, and 3. Step 3 is highlighted with a blue circle. Below the steps, the text 'Step 3' is followed by 'Enter code from your authenticator app'. An illustration shows a laptop with the 'isolved' logo on its screen, a smartphone displaying a verification code, and a hand holding the phone. Below the illustration, a bullet point instructs the user to 'Type in the verification code shown in your app to complete the setup.' A yellow input field is provided for the code, with a cursor inside. At the bottom, there are two buttons: 'Back' and 'Submit'. A 'Cancel Setup' link is also visible at the very bottom.

isolved People Cloud

1 — 2 — 3

Step 3
Enter code from your authenticator app

9394

isolved

- Type in the verification code shown in your app to complete the setup.

Back Submit

Cancel Setup