Adding isolved to the DUO App
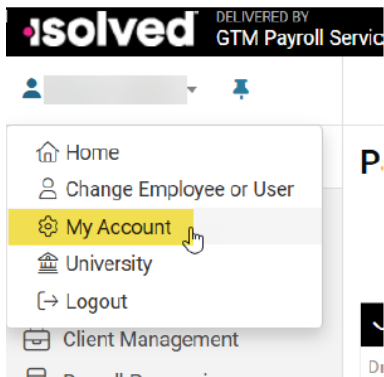
1. In isolved, in the upper left-hand corner, click the drop-down next to your name and select *My Account.*

2. You will be prompted to log into isolved again. Then, at the bottom of the screen, locate Authenticator App and click on *Change*.

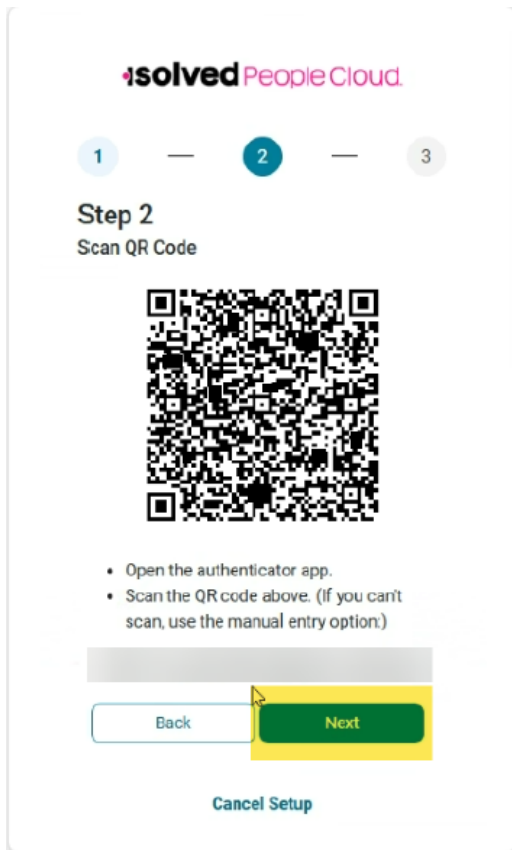3. Click on *Reset Authenticator*.

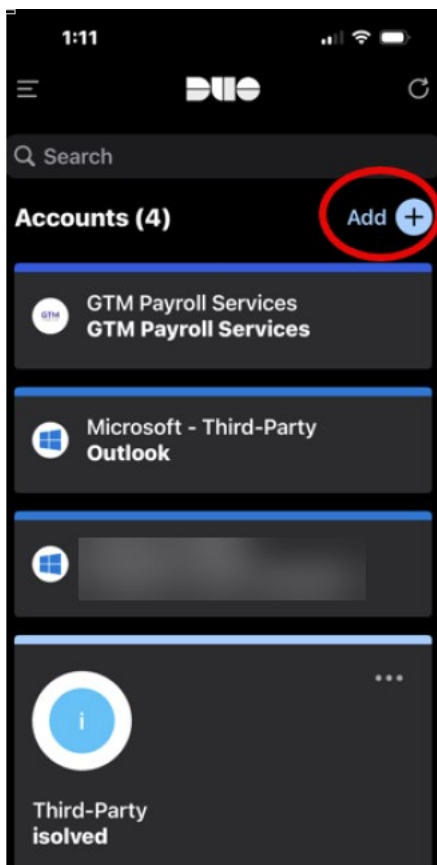**4.** Confirm that you want to Reset Two-Factor Authenticator by clicking on *Reset*.
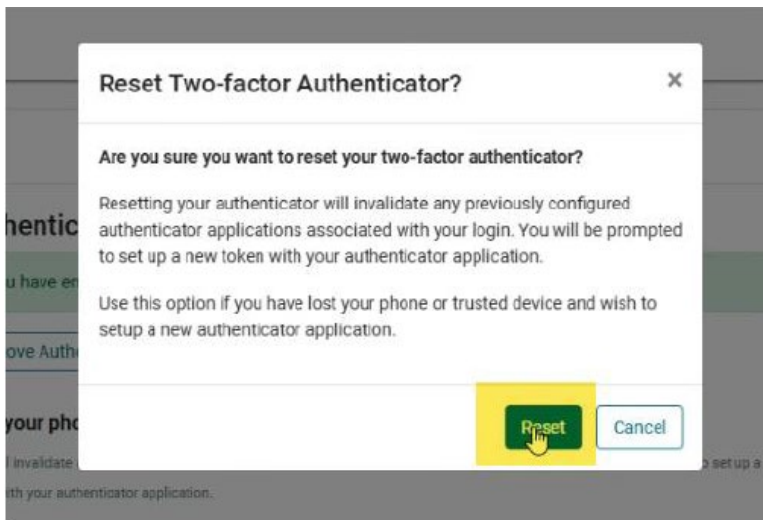
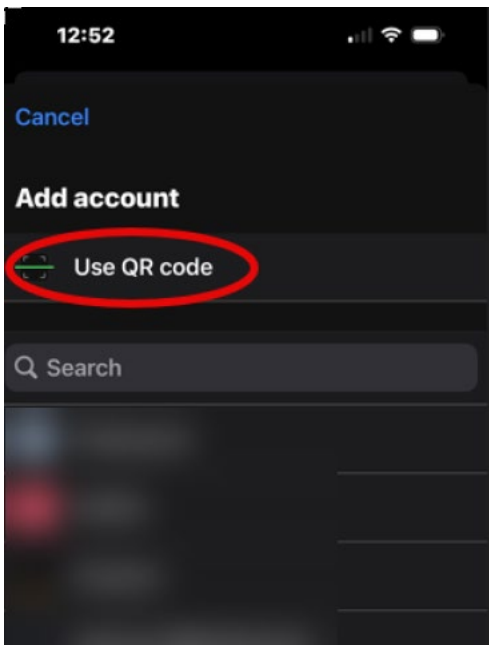**5.** Set up an Authenticator App by clicking *Next*.
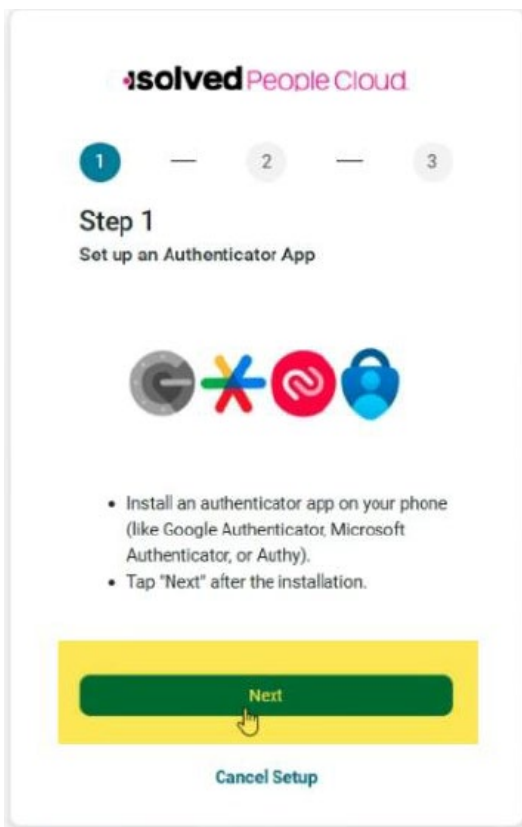
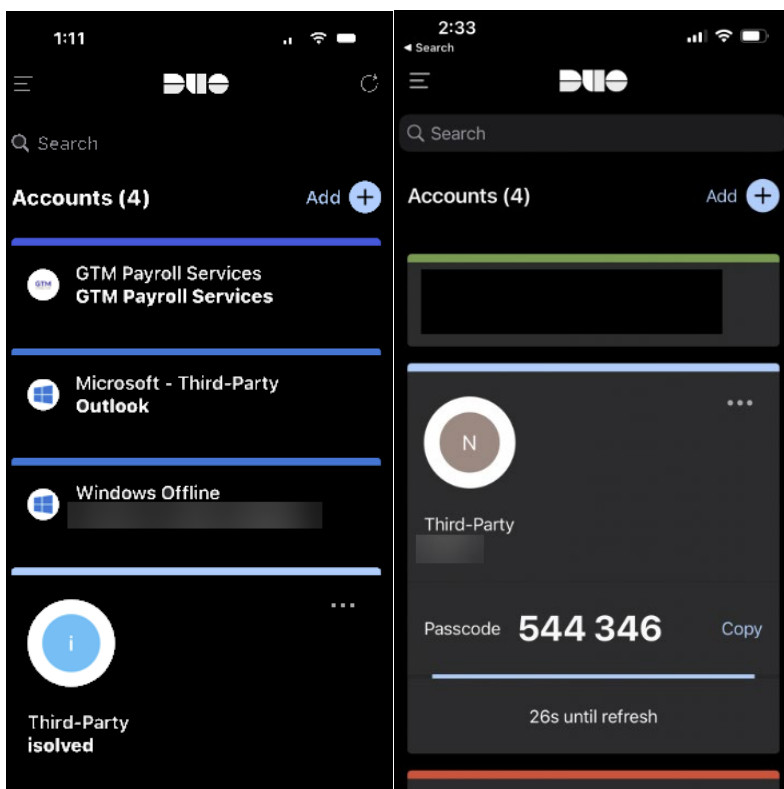**6.** Use the QR code displayed to add isolved to your DUO app.

7. In the DUO app, in the upper right-hand corner, click **Add +.**

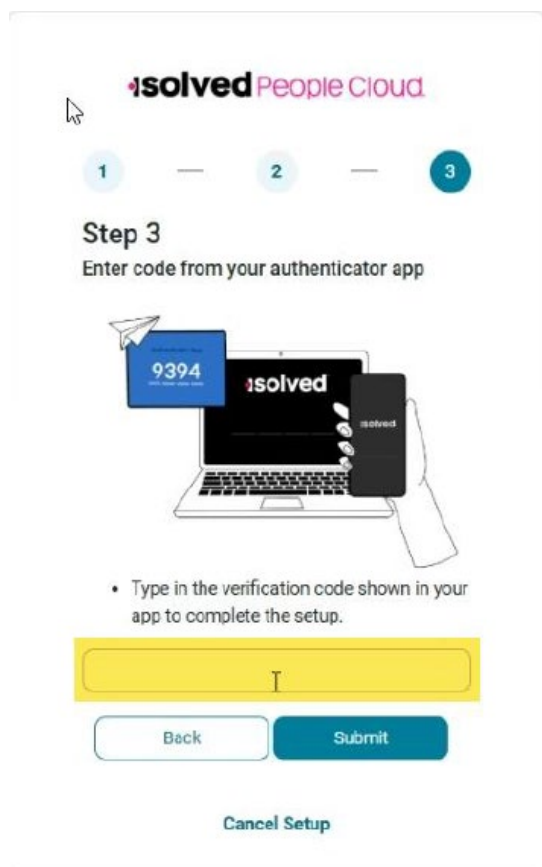8. Select the option labeled *Use QR Code to add an account*. Scan the QR code from step 6.

9. Once the QR code has been scanned, a new account is created. You will need to select the account created to access your one-time code.

10. In isolved, enter the code that was generated in the DUO app and click *Submit.*