isolved™

Our NEW isolved release goes live:

April 11, 2025

Release v11.4 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- **Payroll:** Payroll Fraud Protection
- **Tax:** Tax Forms Update
- **Benefits & HR:** Group Term Life Updates, Electric Delivery and Signature Update in AEE and Core
- **Platform:** Identity Login Updates
- **Learn & Grow:** AI Playlists
- **Screen Updates**

Payroll

Payroll Fraud Protection

Fraudulent payroll transactions lead to a loss of large amounts of money and time loss, and Clients have been looking for a way to better detect and act on fraudulent activities.

Over the course of Q2 2025, various updates will be provided each release to help with Fraud Protection. Below is a summary of all the work scheduled, breaking out what has already been released, what is being included in this release and what is scheduled for future releases.

Already Released	Updates in 11.4 Release	Upcoming Updates
• Email alert the client contact when there are potentially and excessive number of direct deposit updates in the payroll	• Client Contact email - Added legal company number and name to the email message	• Client Contact - Add a new notification option for Fraud Protection notifications

To receive notifications about fraudulent transactions, please contact your support representative.

Tax

Tax Forms Update

With this release, we've made updates to Federal withholding forms, State withholding forms, employee withholding forms that are used in onboarding, and those using the Tax Updates functionality in self-service.

U.S. Form Updates
Hawaii: HW-4 updated **New York:** IT-2104 updated

Please refer to the full [Symmetry Release](#) for more details.

isolved™

Benefits & HR

Group Term Life Updates

An enhancement has been added to the Group Term Life functionality to allow a reduction of the Taxable Coverage Amount to accommodate multiple plans that contribute to GTL taxable amount!

Group Term Life

+ Add New   ⌄ Expand All Groups   ⌃ Collapse All Groups   ↻ Clear Grouping/Filters

Status ▼ ↑   🔍 Search...

Start Date	Stop Date	Coverage	Taxable Coverage Reduction	Taxable Coverage	Taxable Amount Per Pay	Employee Contribution	Net Taxable Amount Per Pay	Actions
Status Active (1)								
1/1/2025		110,000.00	40,000.00	70,000.00	0.81		0.81	✏ ✕
Status Historical (1)								
1/1/2024	12/31/2024 *	75,000.00	40,000.00	35,000.00	0.40		0.40	✏ ✕

Electric Delivery and Signature Update

We wanted to give a heads-up! If clients are using Electronic Signature and/or Electronic Delivery of Tax Forms, user agreements will need to be updated. Upon release, employees and client users will be required to respond to the pop-up messages as applicable:

- **For Employees**
  - Terms of Use and Consent to Electronic Communications and Electronic Signature
  - Terms of Use and Consent to Electronic Delivery of Tax Forms
- **For Client Users (only in isolved People Cloud and when the ICC Digitized Forms SSO legal service is turned on)**
  - Terms of Use and Consent to Electronic Communications and Electronic Signature

Employees will only need to consent to the agreements once in either system. In other words, if the employee has already accepted the updates in People Cloud, they will not be prompted again.

Note: The update in isolved People Cloud will be released on Friday, 4/11 and the AEE update will be released on the following Monday, 4/14.

Platform

Identity Updates

Exciting Updates Coming to Login Screens!

We're thrilled to announce that login screens will be getting a fresh, user-friendly makeover on or after **April 14**! These updates are designed to improve clarity, usability, and your overall experience. Here's a quick look at what's changing:

- **A Fresh Splash of Color**: Buttons will swap from pink to a sleek teal, giving the interface a modern and polished look.
- **Clearer Language**: Updated wording will make communication clearer and navigation smoother for all users.

- **Enhanced Passkey Login Visibility**: The passkey login option will be more prominently displayed to streamline access.
- **Improved Mobile Experience**: Account verification options will switch from radio buttons to standard buttons, ensuring a better mobile experience for users who aren't using passkeys.
- **Step-by-Step Authenticator Setup**: Setting up an authenticator app will be easier than ever with a guided, step-by-step process.
- **Helpful Passkey Reminders**: A passkey reminder will now appear on the login page, making sure you never miss this convenient option.

These changes aim to make your login experience faster, simpler, and more intuitive. Stay tuned for the update and get ready to enjoy a refreshed look and feel!

Learn & Grow
AI Playlists

AI-Generated Playlists provide admins with the ability to generate playlists from scratch. Rapidly generate personalized, skill-based playlists aligned with individual learning goals and preferences, featuring AI-selected content and auto-generated titles and descriptions.

- Leverage it as an accelerated starting point for your learning programs
- Discover relevant content and skills aligned with learning goals
- Simplify your curation with AI recommendations and workflow improvements

Screen Updates

Over the next few months, you will see that we are refreshing several screens, moving them to a more modern look using the new grid style that you have already seen on other newer screens. The overall functionality stays the same with some differences noted below.

This is an example of the new screen, where you can sort, filter, group, and view all pieces of information:

The following Screens have been updated in this release:

Employee Management › Employee Benefits › Group Term Life:

- Updated grid layout
- Added filtering
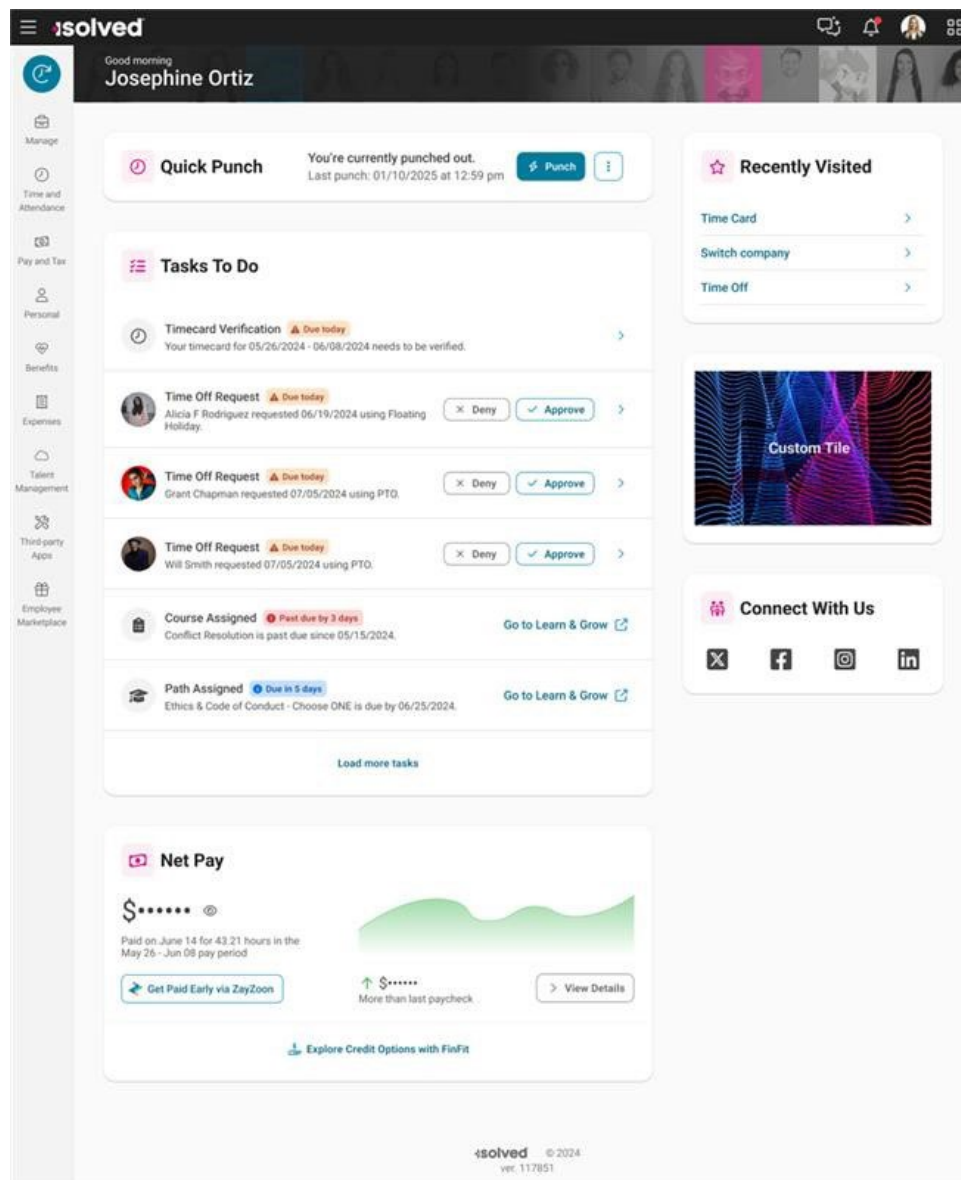- Added export to Excel
- Added action buttons

Sneak Peek

UI Cohesion

isolved is introducing some updates to our user experience to streamline navigation and make usage more intuitive. There are a few pillars to this update that are coming.

Employee Workspace

We are overhauling the Adaptive Employee Experience to include widgets that improve the ability to do regular tasks without having to navigate onto different screens. This includes a Punch Widget, a task to do widget as well as a pay widget. This will show employees outstanding tasks and add the ability to navigate to other tools to complete University courses, performance reviews, etc. Below is a screenshot of what this will look like:

Global Header w/ App Launcher
In the above image you can see the update to our Header. This header currently exists in AEE and will be added to all our isolved products over the course of this release. An addition to this header is a new app launcher which will allow for easy navigation between the suite of isolved products. This will accompany the existing Profile, Notifications and Conversational Virtual Assistant (if added).

Updated Notifications
Currently the notification bell only includes notifications from AEE, we are revamping the notifications bell that is in the header, to also include notifications from all applications and include navigation to applications for easier navigation. This will create a central location for all your notifications across all our tools.

Color and Typography
As a part of this rollout, we will be continuing to update color and typography to match across all our products, this is a continuation of some updates we have already pushed to Core and AEE.

Timing
We are planning to roll these changes out in a few phases starting in the last week in May (5/26) and finishing in early June, we will be sending out more information for when these updates will be coming to you!