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Our NEW isolved release goes live:

March 21, 2025

Release v11.3 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- **Adaptive Employee Experience:** Life Events in AEE**,** AEE New Timecard
- **Learn & Grow:** Retiring of Contact Us Menu Options, Share and Perform URL Update

Adaptive Employee Experience

Life Events in AEE

To bring parity to the Adaptive Employee Experience and the classic ESS experience, Life Event functionality is being introduced with this release in AEE. To support the functionality, these are highlights of the updates that have been made in two separate areas in the system.
Note: The Classic components will be available on 3/21, and the Adaptive components will be available 3/24.

Classic: Client level
- Life Events Setup screen has been renamed to Qualifying Life Event Setup and has been converted to the updated grid layout.
- We are adding an enhancement to send emails to manager/supervisor or client/system user groups when an employee submits a life event through the new AEE Life Events Wizard.
  Note: The classic Life Events Wizard will not have this functionality.
- We have added a new email type for Client Email Templates called 'Qualifying Life Events' that can be used to alert client users and managers/supervisors to changes that have been submitted through the AEE Qualifying Life Events wizard.
- We have added these tables to the Client change log so admins can track the access and emails assigned to life events.

Adaptive Employee Experience
- Once the user selects Qualifying Life Events, it will take the user to the home page of the wizard, which will display:
  - 4 life event buckets:
    - Change in family status
    - Change in residence
    - Eligibility: Add coverage
    - Eligibility: Drop coverage
  - Link to the employee's life event history

Note: Each bucket will only display to the user if there is at least one life event available to the EE in that bucket.

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- Choosing a life event will bring the employee to the Event Details page where they are prompted to fill in appropriate details needed per the life event type.
- Saving the record in Adaptive will trigger the same tasks as it does in Classic and will now send email notifications to users if set up to receive them.

If you don't already have this Qualifying Life Events setting active for Adaptive or if you would like to receive email notifications for the feature, reach out to Support!

AEE New Timecard

We're excited to announce a refreshed time card interface within isolved Adaptive Employee Experience will be coming on 3/24! This update brings a modern, scalable design and addresses usability concerns to provide an improved experience for all screen sizes.

Here's What to Expect:

- **Mobile-Friendly Design**: isolved Time Card will adapt to a fully vertical display on mobile devices.
- **Clearer Verification Status** – Quickly see your time card status and make necessary updates with a single click.
- **Shift View** - If your organization uses scheduled shifts, those shifts will now show up on the new time card.
- **New Manager/Supervisor Access**:
  - **A new "Time Cards (BETA)" link** will be added under the "Manage" menu for streamlined access and filtering of employee time cards. Prefer the old interface? You will still be able to access under "Manage → Tasks → Time Card Review → Time Card Approval"
  - **Calendar View Options**: Easily switch between Pay Period, Week or Day views with a convenient date picker.
  - **Verification Status at a Glance**: View time card verification statuses directly and make updates with a single click.
- **New Employee Access:**
  - A new "My Time Card (BETA)" link can be found under Time and Attendance. Employees will still be able to access under "Time and Attendance → Time Card" until the BETA period has ended. We will provide advance notice before the beta period comes to an end.

Desktop View

Mobile View

Learn & Grow

Retiring of Contact Us Menu Options

As part of our efforts to create a more cohesive experience across all our products, all support for the University and Learn & Grow products will now be handled through Dynamics. As a result, the *Contact Us > Report a Bug*, *Contact Us > Request Help* and *Contact Us > Request Content* pages will be removed on March 20th.

URL Update

The Share & Perform URL was updated on March 13th. The update will simply replace the "mojo", the legacy product name, with "shareandperform". This update should have no effect on users or other flows; if a user has the old URL bookmarked, they will be redirected to the new one. The new URL is https://isolved.shareandperform.myisolved.com.