



# Our NEW isolved release goes live:

**March 8, 2024**

Release v10.4 has some exciting new additions! We are working hard to provide the best tools for you and your team. Check out the [Feature Release Summary Video](#) available as of March 7th!

## In this release:

- AEE: Tax Wizard Updates
- PPA: KPI Dashboards, ROI Dashboards
- Human Resources: Tax Form Updates
- Time: Occurrence Count Alert Report Enhancement
- Screen Updates

## Adaptive Employee Experience

### Tax Wizard Updates

Tax Wizard is having a little change in Adaptive! In this release, we are introducing changes to the Tax Wizard feature within Adaptive under both Tax Updates and Onboarding. The main change will now be that the feature will pop up in a separate window, rather than be housed on the screen. But not to fret, all content and elements will remain the same! Below are the following updates in the respective areas:

#### Tax Wizard

**User Experience:** The Tax Wizard will no longer open within the current screen. Instead, users will be prompted to complete the tax wizard in a separate browser tab.

**Enhanced Clarity:** We have updated the verbiage on the page to provide clear instructions to the user regarding the wizard workflow. Additionally, the button to initiate the tax wizard has been renamed from **Start Wizard** to **Open Tax Wizard** for better alignment with the updated process.

**Refresh Changes Options:** To ensure that users have the most up-to-date information on the Tax Updates screen, we have added a **Refresh Changes** button. This button allows users to refresh the page and view any recent updates made to Tax Wizard.

#### Onboarding

**User Experience:** The Tax Wizard will no longer open within the current screen. Instead, users will be prompted to complete the Tax Wizard in a separate browser tab.

**Enhanced User Guidance:** A warning message has been moved to the page before starting the Tax Wizard, stating: "All tax forms must be completed and submitted to save your information. Any partial

updates will be lost." This message will help users understand the importance of completing all tax forms.

**Updated Button:** The button to initiate the Tax Wizard has been renamed from "+ Tax Forms" to "Open Tax Wizard" for better clarity and consistency with the updated process.

**Confirmation Button:** Once the user has opened the Tax Wizard, an additional button has been added to confirm completion of the wizard. This will provide users with a clear way to indicate that they have finished updating their tax forms.

**Success and Warning Messages:** To further assist users, we have added success and warning messages to the page:

**Success Message:** "Tax Form updates confirmed. Click 'Next' to continue onboarding."

**Warning Message:** If users have not completed the Tax Wizard, a warning will appear stating: "Tax form information not completed. All tax forms must be completed and submitted to save your information. Any partial updates will be lost."



## Tax Information



Use the Tax Wizard to add or update your federal, state, and local tax withholding forms.

The Tax Wizard will open in a new tab. Return to this page when you have completed your tax forms to continue.

✔ Tax form updates confirmed. Click "Next" to continue onboarding.

OPEN TAX WIZARD ↗

◀ PREV

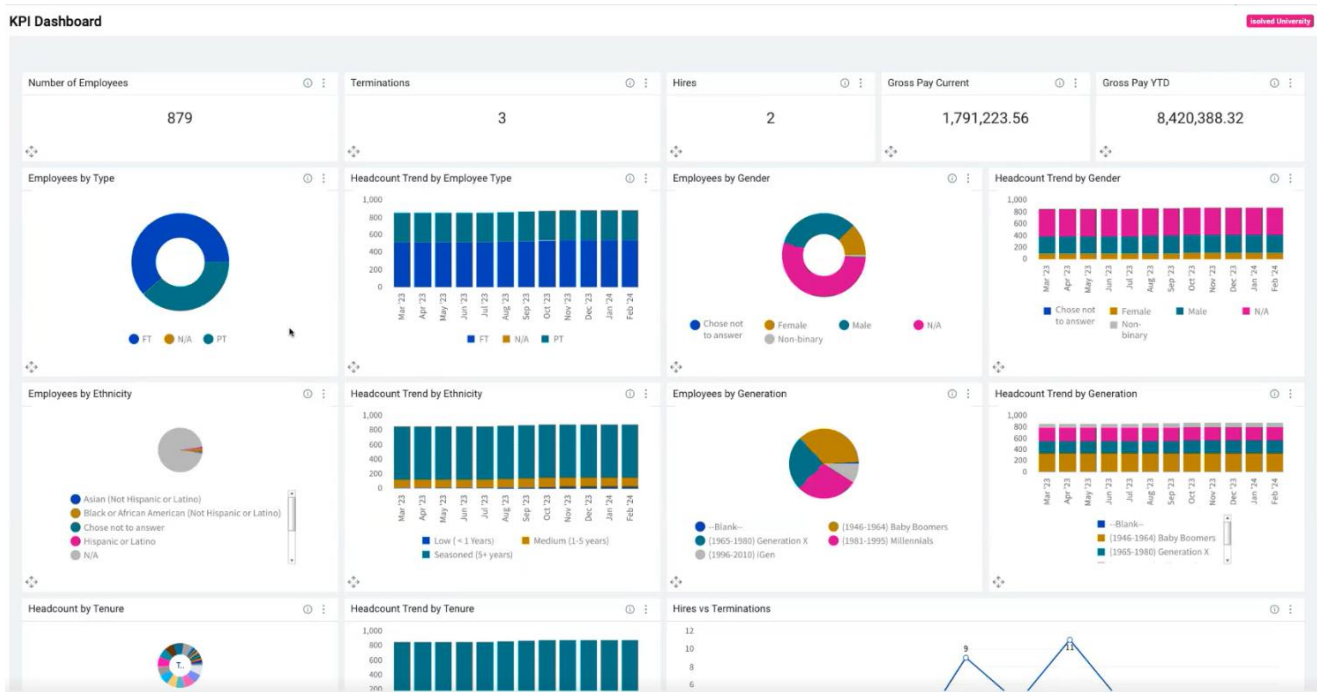
NEXT ▶

**Note:** Pop-ups will need to be enabled in browser for the window to come up.

### KPI Dashboards

With this release, the PPA is releasing the Embedded KPI Dashboard, which offers enhanced visibility and analytics capabilities, empowering users to make informed decisions and drive performance improvements with ease. Some of the key features are:

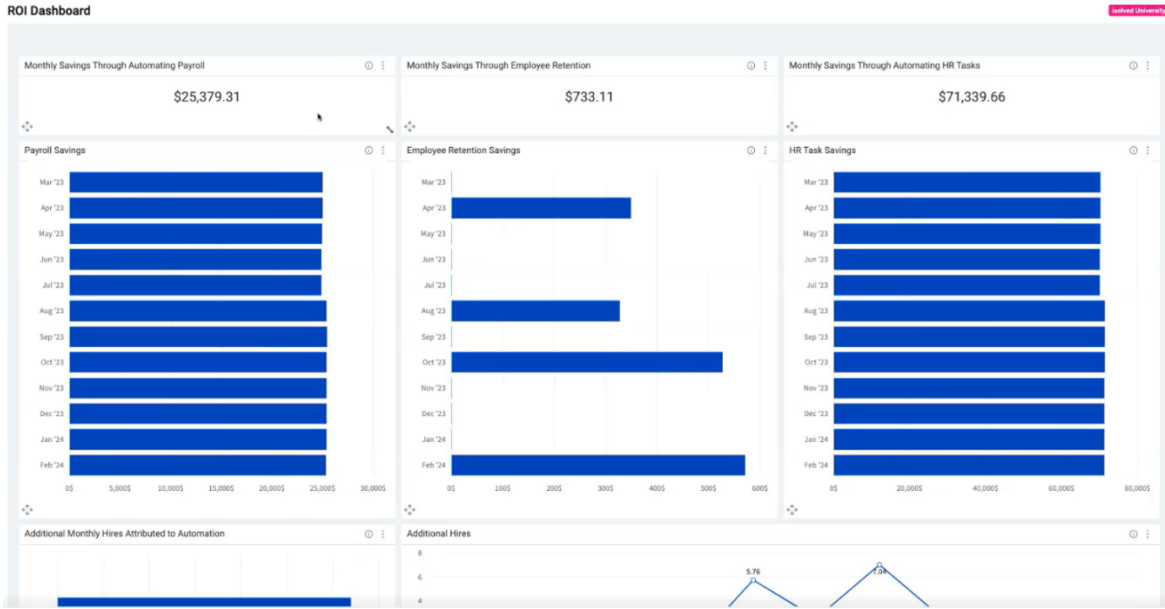
- Embedded Accessibility. Seamlessly integrated within the People Cloud interface, the dashboard provides users with quick access to essential performance metrics and insights without navigating through multiple screens or applications.
- The ability to tailor the dashboard to meet your specific needs by selecting and configuring key performance indicators (KPIs) relevant to your organization's objectives and priorities.
- Real-time data updates.
- Intuitive visualization using intuitive graphs, charts, and widgets that transform raw data into actionable insights.



### ROI Dashboards

This new functionality empowers users with deeper insights into their return on investment (ROI) metrics, enhancing their ability to make informed decisions and drive organizational success. Key features include:

- A comprehensive view of their ROI metrics, consolidating data from various sources into a single, user-friendly interface.
- Real-time data updates with latest insights and trends that ensures that users have access to timely information, enabling proactive decision-making and strategic planning.



## Human Resources

## Tax Form Updates

With this release, we've made updates to Federal withholding forms, State withholding forms, employee withholding forms that are used in onboarding, and those using the Tax Updates functionality in self-service.

Here is the list of changed forms:

U.S. Form Changes	Functionality Corrections and Updates
<p><b>Hawaii:</b> Form HW-6</p> <p><b>Maine:</b> Form W-4ME, Form WHEX</p> <p><b>Michigan:</b> Form PW-4</p> <p><b>Pennsylvania:</b> Pittsburgh LST Exemption form</p>	<p><b>Miscellaneous:</b> Number format exception error corrected on multiple forms</p> <p><b>Delaware:</b> Duplicate notes in DE-W4 nonresident worksheet corrected.</p> <p><b>Iowa:</b> Allowance inputs and validation updated.</p> <p><b>Minnesota:</b> Form MWR date validation corrected.</p> <p><b>Montana:</b> Added a new question for reduced/additional withholding.</p> <p><b>Puerto Rico:</b> Updated additional withholding question verbiage.</p> <p><b>Utah:</b> Corrected exempt from State Withholding when state is exempt but federal is not.</p> <p><b>Wisconsin:</b> Decimal value issue on WT-4A worksheet corrected.</p>

Please refer to the full [Symmetry Release](#) document for more details.

## Time

# Occurrence Count Alert Report Enhancement

You've asked for this! We have updated the "Alert Occurrence Count Report - Date Range" to have an option to enable occurrence tracking point amounts to be displayed along with the alerts!

**Note:** The report will not give employee balance totals, only point amounts per alert and the corresponding point totals for the date range selected.

### Client Reports

Report Category:

Search:

Output Name	Report Type
AFV Chase PP	By Payroll Run
AFV Chase PP	Date Range
Agility Time Export	Date Range
Ahola Delaware 401k	By Payroll Run
Ahola Generic 401k	By Payroll Run
Alert Occurrence Count Report	Date Range
Alert Occurrence Count Report	By Payroll Run
Alert Report	Date Range
Alerts Export	By Payroll Run
Alerts Export	Date Range
Alerts Export (FTP)	As Of Date
Alight ACA Employment File	As Of Date
ALL Employee Certifications	Date Range
Alliance Pension 401K Export	By Payroll Run

Once your report request has been submitted you can do any of the following: Run another report, go to report will be available in My Reports Queue for 72 hours.

### Alert Occurrence Count Report

**Filtering**

From Date:

To Date:

Legal Company:

Pay Groups:

Employee Status:

Severity Level:

Employee:

**Options**

Include Occurrence Points:

Format:

## Screen Updates

Over the next few months, you will see that we are refreshing several screens, moving them to a more modern look using the new grid style that you have already seen on other newer screens. The overall functionality stays the same with some differences noted below.

This is an example of the new screen, where you can sort, filter, group, and view all pieces of information:

Prior Employment isolved University

Drag a column header here to group by that column

Employer	Job Title	Job Description	Start Date <input type="button" value="v"/>	End Date <input type="button" value="v"/>	Ending Salary	Change Reason	Manager/Reference	Location
ABC Finance Company	Project Manager		1/16/2012	6/25/2020		Reduction in staff		
Big Box Retailer	Stockperson		12/5/2010	1/15/2012	\$10.00 per hour	Finished school		

The following Screens have been updated in this release.

**Client Management > Benefits > Absence Policies:**

- Updated grid layout.
- Added Export to Excel.
- Added filtering to all columns.
- Added edit button.
- Added delete button.

**Client Management > Payroll > Third Parties:**

- Updated grid layout.
- Added export to Excel.
- Added filtering to all columns.
- Added edit button.

**Client Management > Work Locations > Add Work Location:**

- Added active/inactive toggle button.

**Employee Management > Employee Maintenance > Location Distribution:**

- Updated grid layout.
- Added Export to Excel.
- Added filtering to all columns.
- Added edit button.

**Employee Management > Human Resources > Regulatory > OSHA Incidents:**

- Updated grid layout.
- Added Export to Excel.
- Added filtering to all columns.
- Added edit button.
- Added delete button.