



Our NEW isolved release goes live:

February 9, 2024

Release v10.2 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- Symmetry Updates
- Learn & Grow Content Library
- Screen Updates

HR & Payroll

Tax Form Updates

With this release, we have made updates to Federal withholding forms, State withholding forms, employee withholding forms that are used in onboarding, and those using the Tax Updates functionality in self-service.

Here is the list of changed forms:

U.S. Form Changes	Functionality Corrections and Updates
Connecticut: Form CT-W4NA Georgia: Form G-4 Maryland: Form MW507M Minnesota: Form MWR Mississippi: Form 89-350 North Carolina: Form NC-4, Form NC-4 NRA Oregon: Form OR-W-4 and Instructions, Formulario OR-W-4 and Instructions, Form Metro/MultCO OPT, Form Metro/MultCO OPT(SP), Form Metro OPT, Form Metro OPT (SP) Rhode Island: Form RI W-4 Wisconsin: Form WT-4A, Form W-221	Indiana: Corrected issues with county validation and tax parameters Miscellaneous: Corrected issue with underscores not appearing on forms Corrected issue with invalid address geocoding message Corrected calculation issues caused by incorrect rounding

Please refer to the full [Symmetry Release](#) document for more details.



Learn & Grow Content Library

isolved is partnering with Go1 to offer their full library of courses to isolved customers. The full library includes approximately 89,000 courses that are aggregated from the best course providers. With that many courses, there are multiple versions of just about every topic out there, presented in different styles from different providers. Billing will also now be done exclusively through isolved.

Employees will be able to access the Content Library on their own and will be able to sign in using their isolved username and password. Administrators have the option to block employee use and assign courses directly.

To help customers wrangle the course library, a conversational AI tool has been introduced. The tool allows users to ask for recommended courses using plain language, and then view links to the courses right in the chat tool.

Got any Excel?

Sure! Excel is a great skill to have for data analysis, financial modeling, and project management. Here are some Excel skills that you can learn:

- 1 **Data analysis in Excel:** Learn how to use Excel's powerful data analysis tools to analyze and visualize data.
- 2 **Financial modeling in Excel:** Master the art of building financial models and performing financial analysis using Excel.
- 3 **Excel formulas and functions:** Explore the various formulas and functions in Excel to perform calculations and automate tasks.
- 4 **Pivot tables in Excel:** Discover how to create and manipulate pivot tables to summarize and analyze large data sets.
- 5 **Excel charts and graphs:** Learn how to create visually appealing charts and graphs in Excel to present data effectively.

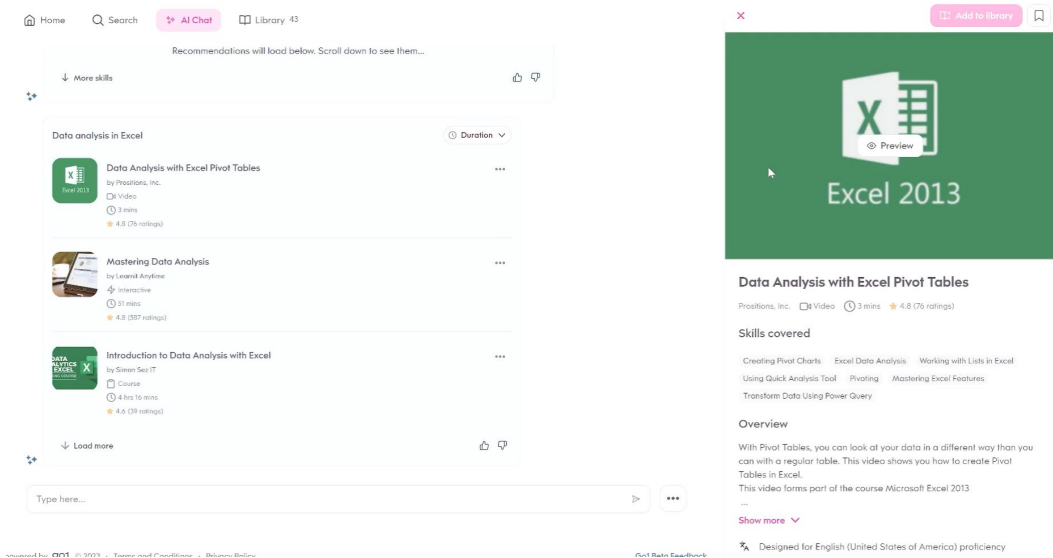
Choose skills and get recommendations

Data analysis in Excel Financial modeling in Excel Excel formulas and functions Pivot tables in Excel

Excel charts and graphs

↓ More skills Regenerate Like Reply

Type here...



Screen Updates

Over the next few months, you will see that we are refreshing several screens, moving them to a more modern look using the new grid style that you have already seen on other newer screens. The overall functionality stays the same with some differences noted below.

This is an example of the new screen, where you can sort, filter, group, and view all pieces of information:

Prior Employment isolved University

Expand All Groups Collapse All Groups Clear Grouping/Filters

Drag a column header here to group by that column Search...

Employer	Job Title	Job Description	Start Date ↓	End Date ↓	Ending Salary	Change Reason	Manager/Reference	Location
ABC Finance Company	Project Manager		1/16/2012	6/25/2020		Reduction in staff		
Big Box Retailer	Stockperson		12/5/2010	1/15/2012	\$10.00 per hour	Finished school		

The following Screens have been updated in this release.

Client Management > Labor & GL > Labor Table:

- Updated grid layout.
- Added filtering to all columns.
- Added edit button.
- Added field to show when a labor value is attached to an organization or date.

Employee Management > Employee Pay > Garnishments:

- Updated grid layout.
- Added export to Excel.
- Added filtering to all columns.
- Added edit button.