

Overview

Isolved is committed to protecting your data. All users are required to use Multifactor Authentication (MFA). This guide walks through how to update your mobile phone number for authentication purposes in Adaptive Employee Experience (AEE).

Updating Mobile Phone Number

Once you have logged into AEE, click on the "bell" icon in the upper right corner of the screen, then select **Profile**.



On the **Profile** page, select the **Change** link to the right of **Mobile Number**.

[Details							
	Preferred name		Change					
	Pronouns		Change					
	Mobile number	000-000-0000	Change					
	Registering a cell phone number will give you the option to have login authorization codes texted to you.							

Enter the New Mobile Number and click on Save.

Change mobile number			
Current mobile number 000-000-0000			
New mobile number			
800-555-1212			
	CANCEL	SAVE	