



Our NEW isolved release goes live:

July 14th, 2023

Release v9.13 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- Compensation Management
- Cobra Client Portal Updates

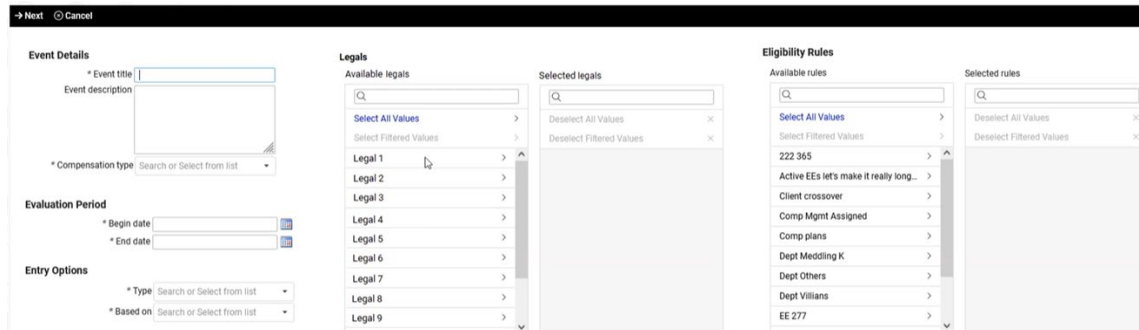
isolved Platform

Compensation Management

The compensation management tool allows users to manage bonuses and salary adjustments directly in isolved, utilizing a full workflow process complete with functionalities including email reminders and collaborative input from different levels of organization.

Event Setup Screen

From this screen, users can set up new compensation events with their preferred settings before an event begins.



Compensation Analysis Screen

Approvers can view their assigned employees and make their recommendations based on employee profiles and recommendations from previous steps (if applicable).

Compensation Analysis Isolved University

Event: Quarterly Bonus Q2 2023 b

Submit | Go Back to List | Expand All Groups | Collapse All Groups | Clear Grouping/Filters

Drag & column header here to group by that column

Employee Name	Job Title	Hire Date	Base Salary	Notes	Amount	Percent	Results
Elisa A Bird 1588	Tech Support	9/1/2018	\$44,999.76 annual	team player	2,249.99	5.0000	2,249.99
Maevie B Berry 1757	Tech Support	9/1/2018	\$54,999.88 annual				
Jaylyn C Blanchard 2100	Tech Support	9/1/2018	\$80,999.88 annual				
Reina B Benson 2108	Tech Support	9/1/2018	\$35,000.16 annual				

Event Management Screen

Users can view the status of all steps of a compensation event. From this screen, users can check the completion of steps per assigned approver and additionally advance steps if necessary.

Event Management Isolved University

Go Back to List

Event: Quarterly Bonus Q2 2023 f

Event Period

Event Open 6/20/2023 v

Step 1 - Assigned Spvr/Mgr 50 % 6/20/2023 ^

dmlis@isolvedhcm.com 6/20/2023, 10:27:24am

Approver

Brycen A Gentry Submitted

Deven A Gilmore v

Step 2 - Department Manager Due: 07/06/2023 0 % Advance v

Event Cancel Cancel v

Benefit Services

COBRA Client Portal

Download Center

Under the Data Center > Download Center, we added back the 'Copy of Carrier Reports' search option. If a client has reports being sent to the Carriers, the client will see a copy of the report that was sent.

Welcome back, Marcene

Home Legacy Home isolved Benefit Services Sign out

RADCLIFFE CUSTOM COMPANY (7175) Backup Role HELP

Download Center

Employer will review any information and/or reports provided by isolved Benefit Services in accordance with this Agreement as soon as possible after Employer has received such information and Employer will notify isolved Benefit Services of any errors in such information and/or reports as soon as possible after its review but in any event within five (5) business days.

Search Criteria

Start Date: 6/26/2023 End Date: 7/10/2023

My Files Account Files Copy of Carrier Reports My Files that have not been downloaded yet

CLEAR FIND

Enter text to search...

Generated	Account	Type	File Size	Downloaded	Description	
6/29/2023	RADCLIFFE CUSTOM COMPANY	CARRIER_C OPY	199111	6/29/2023	Daily Status Report for: 7175.	Download
6/29/2023	RADCLIFFE CUSTOM COMPANY	CARRIER_C OPY	195501		Daily Status Report for: 7175.	Download
6/29/2023	RADCLIFFE CUSTOM COMPANY	CARRIER_C OPY	196371		Daily Status Report for: 7175.	Download
6/29/2023	RADCLIFFE CUSTOM COMPANY	CARRIER_C OPY	195486		Daily Status Report for: 7175.	Download

Chat

Online Client Chat on Login Page

The online client chat has been added at the Client login page, this is in addition to the client chat that is located behind the login page.

Client Site Login v4.5.23191.1

secureqa.myisolvedbenefits.com/client/Login?ReturnUrl=%2Fclient

isolved

Benefit Services

Sign In

Username

Password

Login

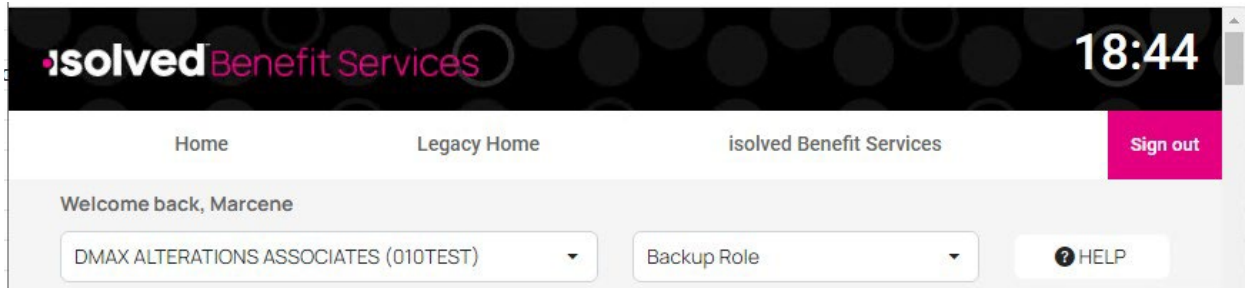
[Forgot your password?](#)

If you have forgotten your User ID, please contact us at 866-320-3040.

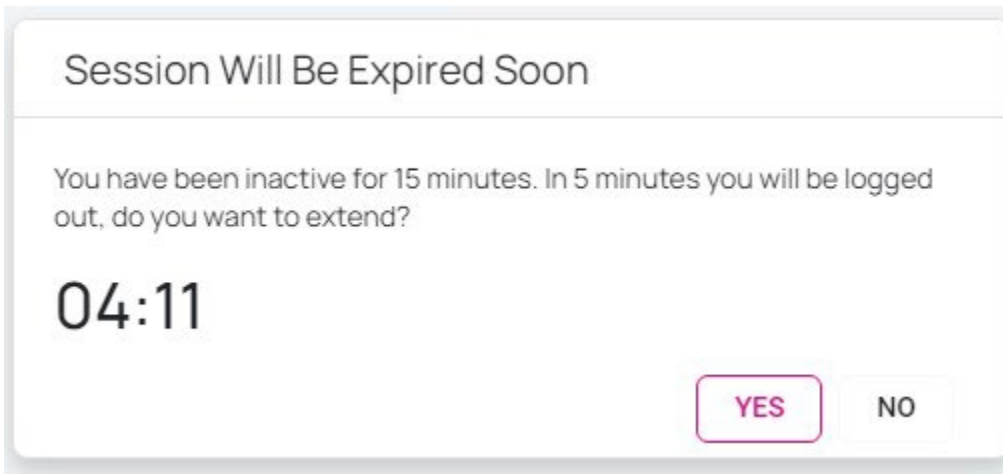
Chat

Inactivity Timer

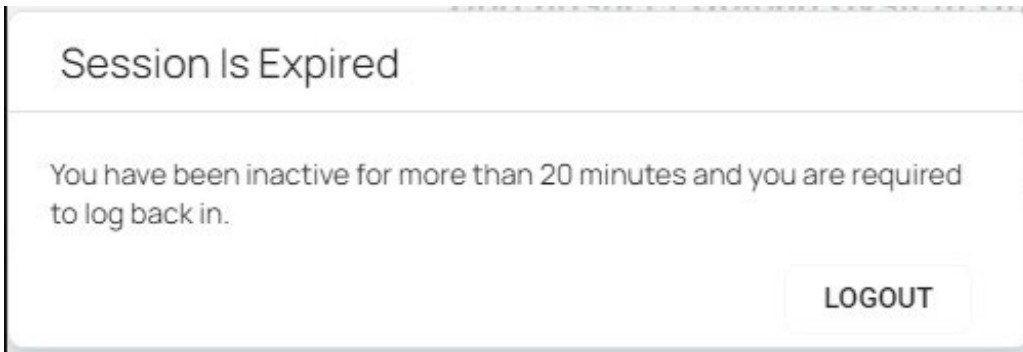
To increase system security, we have added a 20-minute inactivity timer to the upper right corner of the new COBRA Client Portal in the black header bar. After 20 minutes of inactivity, users will be signed out automatically.



Once the timer gets down to 5 minutes, there will be a popup modal that asks the user whether they want to continue their session. If not, it tells the user that they will be logged out in 5 minutes - If the user clicks 'yes' the timer will start over at 20 minutes.



Once the timer gets down to 0, it will end the session and logs the user out.



Screen Updates

Over the next few months, you will see that we are refreshing several screens, moving them to a more modern look using the new grid style that you have already seen on other newer screens. The overall functionality remains the same with some differences noted below.

This is an example of the previous version of the Prior Employment screen:

Prior Employment isolved University

Employer	Job Title	Start Date	End Date	Ending Salary
ABC Finance Company	Project Manager	1/16/2012	6/25/2020	
Big Box Retailer	Stockperson	12/5/2020	1/15/2012	\$20,800.00

PRIOR EMPLOYMENT DETAILS

Employer: ABC Finance Company
 Job Title: Project Manager
 Start Date: 1/16/2012
 End Date: 6/25/2020
 Salary Info: Annual
 Ending Salary:
 Ending Hourly Rate:
 Job Description:
 Change Reason: Reduction in staff
 Manager/Reference
 Location:

This is an example of the new screen, where you can sort, filter, group, and view all pieces of information:

Prior Employment isolved University

Expand All Groups Collapse All Groups Clear Grouping/Filters

Drag a column header here to group by that column

Employer	Job Title	Job Description	Start Date	End Date	Ending Salary	Change Reason	Manager/Reference	Location
ABC Finance Company	Project Manager		1/16/2012	6/25/2020		Reduction in staff		
Big Box Retailer	Stockperson		12/5/2010	1/15/2012	\$10.00 per hour	Finished school		

The screens that will be updated with this release:

- Client Management > HR Management > Performance > Performance Review Ratings: Updated grid layout
- Client Management > Client Maintenance > Notes: Updated grid layout
- Client Management > Benefits > Coverage Codes: Updated grid layout, Update export file name to ClientCoverageCodesExport
- Employee Management > Human Resources > Employee Contact: Updated grid layout, remove Excel export.
- Reporting > Year End Report Archive: Updated grid layout
- Client Management > Payroll > Alternate Pay Rates: Updated grid layout
- Client Management > Client Utilities > Payroll > Check Print History: Updated grid layout
- Employee Self-Service > Salary: Updated grid layout
- Client Management > Client Maintenance > Bank Accounts: Updated grid layout


9.14 Sneak Peek

We are still working on new items for release v9.14 on July 28th. Please check the next newsletter for more information.

The following items have been pushed back until further notice to ensure that the product is up to our standards. We thank you for your patience.

BIPA Updates






Consent for Biometric Device Usage:



By using any isolved provided device ("Device"), you acknowledge, agree, permit and consent that isolved - the provider of the Device to your employer - may view, collect, use or store personal, biometric or non-public information about you. Before using the Device, please indicate by clicking or signing in one of the boxes below whether or not you acknowledge, agree, permit and consent to allow isolved to use your information as described.

You also acknowledge that isolved is not your employer and neither this message nor the use of the Device establishes an employment

Prior Pay Period Modifications

Pay Group Check Options Impound Bank Accounts Email Alert Prorated Pay Types

Pay Group Information

* Name:


* Input Method:

* Processor:

* Payroll Type:

* Pay Frequency:

* Standard Hours:

Enable isolved Time 

Allow Prior Pay Period Modifications

Enable isolved Payroll

Call Out Time:

Override Prenote Days:

Pay Group Code:

The Pay Group code should only be populated if the Pay Group is setup as a unique Company in Tax Filing.

* Print Center:

Is Inactive

Pay Date Options

* Day Of Week:

Holiday Rule:

Run Date Options

* Days From Pay:

Impound Date Options

* Days From Pay:

Period End Date Options

* Days From Pay: