



Our NEW isolved release goes live

June 16, 2023

Release 9.11 has some exciting new additions! We are working hard to provide the best tools for you and your team.

In this release:

- Adaptive Employee Experience: Employee Assignments
- Learn & Grow: Various New Features
- Share & Perform: Change Log
- COBRA: Client Portal

isolved Platform

Adaptive Employee Experience: Employee Assignments

In our v9.11 release, we are adding a feature where managers and supervisors can be given the role to assign Employee Messages through Adaptive Employee Experience. This is found under Manage > Employees on the Assignments tab.

The screenshot shows the 'Employees' tab in the isolved platform. The left sidebar has 'Assignments' selected. The main content area displays the profile for 'Edeman, Kylie Renee' with a status dropdown set to 'All' and an 'ADD MESSAGE' button. Below this is a table of assignments:

Type	Title	Effective	Expires	Display Order
Message	Direct Deposit	05/09/2023	05/18/2023	0
Message	Kylie Edeman Test	03/01/2021		
Message	Name and Address	03/24/2022		
Notice	NY All Employees-Pay Rate Change	01/19/2022		1

Learn & Grow



Employee Impersonation Function

Users with client administrator access can impersonate employees' University profiles to see from their point of view. This function will allow client users to assist their employees with troubleshooting and test out issues before submitting a support request.

Filters & Options							
Service Bureau	Name	Email					
isolved	Steve McCord	smccord@isolvedhcm.com					
isolved	David Kelly	dkelly@isolvedhcm.com					
isolved	Jack Brockhaus	jbrockhaus@isolvedhcm.com					
isolved	Uma York	umayork@isolvedhcm.com					
isolved	Luke Hansen	lhansen@isolvedhcm.com					
isolved	Angie Bertram	aberram@isolvedhcm.com					
isolved	Wanda Werners-Whelan	wernerswhelan@isolvedhcm.com					

New University Rank System

isolved University is launching a new ranking system with 10 new badges that all users will now be able to earn! This will be replacing the past ranks and qualifications, and sunsets the Novice, Ace, Master, and Legend status. To learn more about the new ranks – see <https://learning.myisolved.com/library/articles/1714> for details.

New University Ranks

Rank	Requirements
Citizen	• None
Sidekick	• Must be a Citizen • Must complete 2 Foundational courses.
Protector	• Must be a Sidekick • Must complete 7 Basic courses.
Sentinel	• Must be a Protector • Must complete 5 Intro courses.
Hero	• Must be a Sentinel • Must complete 10 Intro courses.
Defender	• Must be a Hero • Must complete 5 Moderate courses.
Guardian	• Must be a Defender • Must complete 10 Moderate courses.
Champion	• Must be a Guardian • Must complete 5 Skilled courses.
Superhero	• Must be a Champion • Must be nominated by peers
Legend	• Must be a Superhero • Must be nominated by isolved.

Go1 Search Filters

For client users that have Go1 access, Marketplace now has search filters. In the past, by default all new courses regardless of language and topic would populate. This new function will help with navigating better in searching for specific courses.


The screenshot shows the Course Marketplace interface with the following elements:

- Search Bar:** A search input field with a magnifying glass icon.
- Filters:**
 - Minimum Duration (Minutes): 0
 - Maximum Duration (Minutes): 999
 - Providers (0)
 - Languages (1)
 - Sorting by Relevance
 - Buttons: UPDATE RESULTS, REFRESH CONTENT
- Course Listings:**
 - Cadena de Responsabilidad | Módulo 2: Para los conductores**: A course about responsibility for drivers.
 - Einführung ins Compliance Management (Introduction to Compliance Management)**: A course about compliance management.
 - Durchsuchung im Unternehmen (Dawn Raids)**: A course about dawn raids in companies.

People Heroes World Connecting with Learn & Grow



People Heroes World will now integrate to L&G by providing challenges directly in the forum. It's a great way to learn about new courses and learning opportunities that are being offered in isolved University. Once you complete the course attached to a challenge, it reflects in Community.




Product 101

isolved products and best practices, complementary services, product tips and tricks and product feedback

Available
Pending Approval
Later
Completed


Filter by Category ▼

Suggest a Challenge




AEE Getting Started for iOS and Android

Education 🗨️ 10



HR Compliance Essentials for Managers - Managing within the Law

Education 🗨️ 5



Online Training Dates through Q2 2023

Product 101 🗨️ 5

Share & Perform

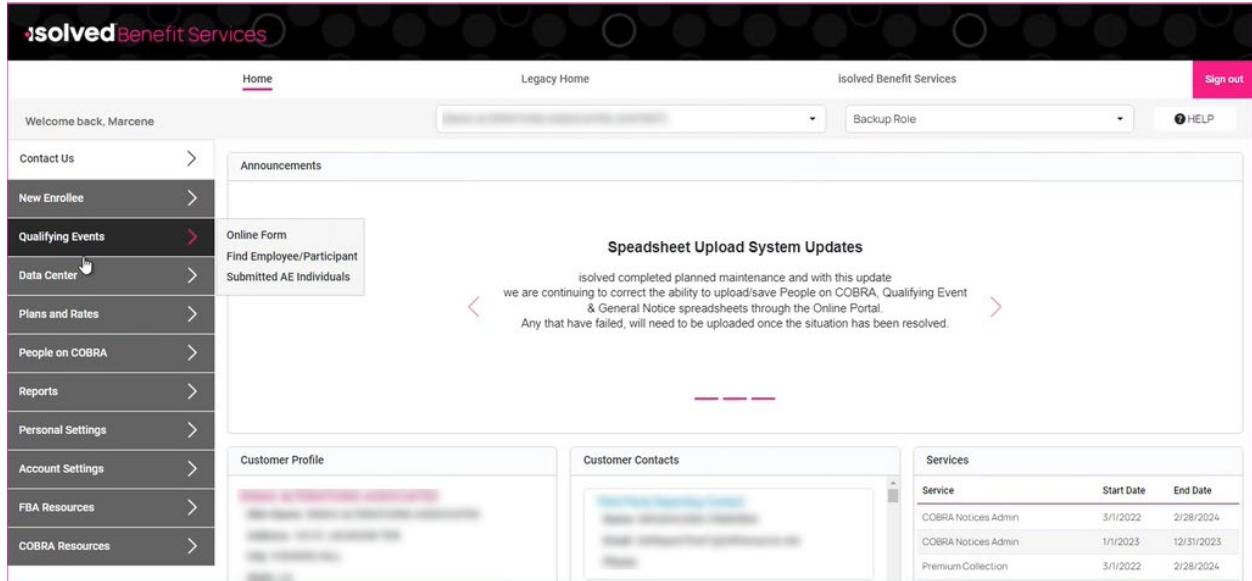
Clients with admin access will now be able to see the new Change Log option in Admin Settings under Organization. The Change Log allows the user to view and track a complete list of changes made under Performance, Impersonation, and Goals modules.

Audit Log												
Date[]	Service	Resource	Field	Event[]	Event Type[]	Previous Value	New Value	User/Actor[]	User/Target	Impersonation	Details	Organization
May 22, 2023, 6:51:14 AM	Super Admin	User	impersonation	impersonate	IMPERSONATE			Mojo Super User	Art Turner	Art Turner	Mojo Super User impersonated Art Turner.	Sushi
May 22, 2023, 6:51:30 AM	EAuth	User	impersonation	impersonate	IMPERSONATE			Art Turner	asdf.johnny.asdfasdf	asdf.johnny.asdfasdf	Art Turner impersonated asdf.johnny.asdfasdf	Sushi
May 26, 2023, 12:15:46 PM	Super Admin	User	impersonation	impersonate	IMPERSONATE			Mojo Super User	Art Turner	Art Turner	Mojo Super User impersonated Art Turner.	Sushi
Jun 9, 2023, 12:25:30 PM	Super Admin	User	impersonation	impersonate	IMPERSONATE			Mojo Super User	Art Turner	Art Turner	Mojo Super User impersonated Art Turner.	Sushi
Jun 9, 2023, 12:31:43 PM	Annothrm	goal		goal_create	CREATE			Art Turner			Art Turner created a goal: test.	Sushi
Jun 9, 2023, 12:32:08 PM	Annothrm	goal		goal_checkin	UPDATE	0	1	Art Turner			Art Turner updated a goal: test.	Sushi
Jun 9, 2023, 12:33:11 PM	Annothrm	goal		goal_checkin	UPDATE	1	2	Art Turner			Art Turner updated a goal: test.	Sushi



Benefit Services COBRA Portal

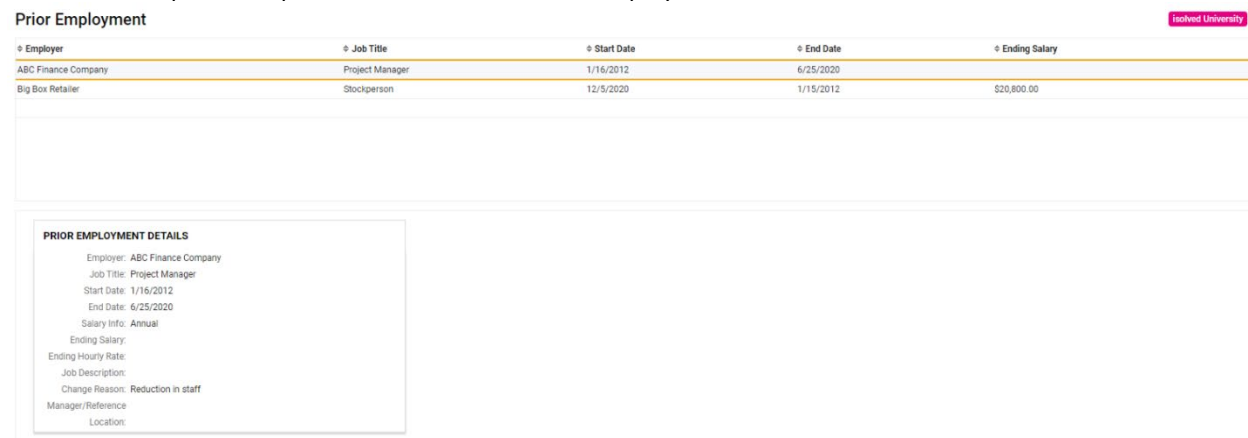
The COBRA portal is getting a new look. All functionalities will remain the same, but with a fresh new look and experience.



Screen Updates

Over the next few months, you will see that we are refreshing several screens, moving them to a more modern look using the new grid style that you have already seen on other newer screens. The overall functionality remains the same with some differences noted below.

This is an example of the previous version of the Prior Employment screen:



This is an example of the new screen, where you can sort, filter, group, and view all pieces of information:

Expand All Groups Collapse All Groups Clear Grouping/Filters

Drag a column header here to group by that column

Employer	Job Title	Job Description	Start Date	End Date	Ending Salary	Change Reason	Manager/Reference	Location
ABC Finance Company	Project Manager		1/16/2012	6/25/2020		Reduction in staff		
Big Box Retailer	Stockperson		12/5/2010	1/15/2012	\$10.00 per hour	Finished school		

The screens that will be updated with this release:

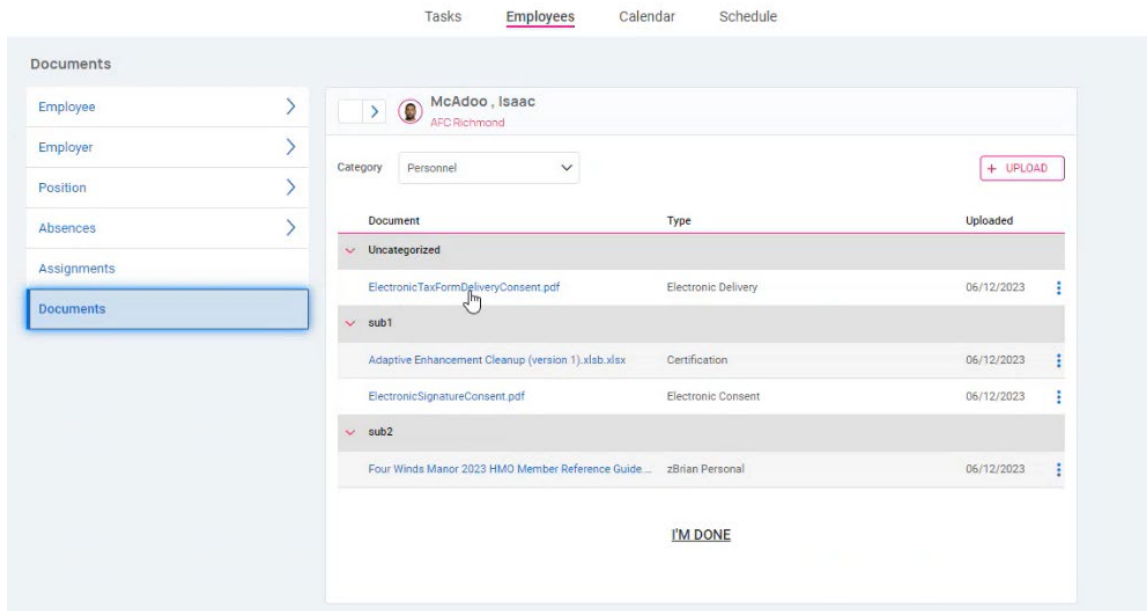
- Employee Self-Service > Training and Development > Training: Updated grid layout and added export to Excel
- Employee Self-Service > Training and Development > Certifications Updates: Updated grid layout and added export to Excel
- Employee Management > Human Resources > Training and Development > Certifications: Updated grid layout and added export to Excel
- Client Management > Tables > Employment Categories: Updated grid layout and added export to Excel
- Client Management > HR Management > Training and Development > Skills: Updated grid layout and added export to Excel
- Client Management > HR Management > Company Asset Types: Updated grid layout and added export to Excel
- Employee Management > Human Resources > Company Assets: Updated grid layout and added export to Excel
- Employee Self-Service > Human Resources > Company Asset Updates: Updated grid layout and added export to Excel

9.12 Sneak Peek

We are still working on new items for release v9.12 on June 30th. Please check the next newsletter for more information.

Adaptive Employee Experience: Employee Documents

With the release on June 30th, managers and supervisors will have access to employee documents in Adaptive Employee Experience. Users will be able to upload, view, and edit documents per rules that are set up at the company level.



Benchmarks in Predictive People Analytics

We are working on a new Benchmarking tool for Predictive People Analytics. Keep an eye out for it on the 6/30 release.

